



CITY OF ALBANY SNOW REMOVAL

Albany's Department of General Services (DGS) is responsible for snow and ice removal in the city. DGS can be contacted by phone at 518-434-2489 or by email at generalservices@ci.albany.ny.us.

Additionally, Albany residents can report non-emergency quality of life issues, including snow and ice blocked sidewalks in their neighborhoods, through "SeeClickFix" on the city's website:

<http://www.albanyny.org/ContactCityofAlbany/Quality-of-Life-Issues.aspx>.

This reporting system allows residents to upload images, review and comment on other complaints, and remain anonymous. There is also an equivalent smartphone app called AlbanyWorks4U which can be downloaded from the Apple iStore.

For more information, visit:

<http://www.albanyny.gov/Government/Departments/GeneralServices/SnowandIceRemoval/SnowAndIceRemoval.aspx>

SNOW REMOVAL OF CITY STREETS

- The City removes snow and ice from restricted streets, main roads and emergency routes; DGS hires outside contractors to help with the plowing and removal of snow and ice.
- The main portion of snow removal is done at night because there is less traffic, which causes less disruption with the removal process. This also helps keep workers safer.
- Anyone who shovels, snow blows, or plows any snow or ice into the city streets, carriageways, or crosswalks may be fined up to \$125 per violation plus cost of removal.
- New York State Department of Transportation is responsible for clearing snow on bridges and overpasses.

SNOW REMOVAL AT BUS SHELTERS AND TRAIN STATIONS

- CDTA is responsible for removing snow at the bus shelters and train stations, and hires outside contractors to help keep them clear.

SNOW REMOVAL OF SIDEWALKS

- The Albany City Code requires residential and business property owners to keep the sidewalks adjacent to their property clear, and to remove snow and ice **within 24 hours of the end of a snowstorm**.
- If snow cannot be removed without damaging the pavement, the property owner must cover the sidewalk with ashes, sand or the like.
- Failure to clear snow will result in a \$100 fine for the first violation. The fine will increase with subsequent violations.
- DGS is responsible for enforcing the code, but much of its enforcement is complaint-driven. Therefore it is important that violations be brought directly to the attention of DGS or through "SeeClickFix." If sidewalks are not cleared of snow or ice within 24 hours of snowfall, DGS may remove the snow and bill the property owner.

SNOW REMOVAL FOR ACCESSIBLE PARKING PLACES

New York State law prohibits the dumping or shoveling snow onto a parking space designated as accessible such that the space becomes unusable. Vehicle and Traffic Law § 1203-e.

A person who does so is subject to a fine of at least \$25 for the first offense and up to \$100 for every future offense. Local or municipal governments may establish fines of up to \$50 for a first offense and \$200 for a second offense.

Please contact your local law enforcement agency if you experience a violation.

DISABILITY RIGHTS NEW YORK CONTACT INFORMATION

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